

Additional Collection Only

- 240L (Yellow Top) Recycling 140L (Red Top) General Waste
Please mark number of additional collections

New bins required

- 240L (Yellow Top) Recycling 140L (Red Top) General Waste

New Service (not on defined route / new dwelling / other)

- 240L (Yellow Top) Recycling 140L (Red Top) General Waste
Please mark number of additional collections & bins

New bins required

- 240L (Yellow Top) Recycling 140L (Red Top) General Waste

- Charge to Assessment (Rates) Charge by Tax Invoice

Spare Parts Only

- 240L Yellow Lid 140L Red Lid Pins (Please mark number in box if required)

Name: _____

Postal Address: _____

Phone No: _____

Email Address: _____

Locality of Residence: _____

Location for bin/s collection/s: _____

I am aware that Council will charge me for the number of weeks I will utilise the service within the current financial year to the 30th June and in future years will be charged in advance annually.

I am aware that I am to notify Council immediately should I no longer wish to continue the use of the waste collection service and that annual payment constitutes my ability to use the service for a full financial year.

I am aware that if I am on the route I will be charged the full Waste Management fee which provides me with collection of 1 fortnightly recycling and 1 weekly general waste collection.

I am aware that if I am not on the defined route I can nominate to have either service and will be charged accordingly.

<p>Office Use Only Date of Bin Delivery: _____</p> <p>Assessment No: _____</p> <p>Bin No: _____ Entered Synergy: _____</p> <p>Debtor / Extra Rate encoded: _____</p> <p>Debtor No. _____ Invoice Raised: _____</p> <p>Copy of the form to Works [Date]: _____</p>
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Signature

Date

	Waste Management Service Request Form	Version No:	V 01.03
		Reviewed Date:	06/09/2017
		Next Review:	06/09/2019

Guidelines

- ✚ Bins are to be out for collection no later than 7.00am on collection days.
- ✚ The Contractor may move your bin to a preferred location in order to maximise efficiency of collection. Residents should note this as the best location for future collections. If the bin is not put in this spot for future collections, it will not be emptied.
- ✚ Council has implemented the correct bin identification in accordance with the National Standards, being:
 - General Waste (140 litres) – Red bin lid
 - Recycling (240 litres) – Yellow bin lid
- ✚ Should your Recycling Bin not have a yellow lid, or a yellow Recycling sticker, please contact Council to make arrangements to have a lid or sticker delivered or picked up.
- ✚ Should either of your bins not have a lid, it will not be emptied by the Contractor. This is due to a number of reasons, including (but not limited to) possible risk of rubbish falling from the bin while being emptied, bins blowing over in strong wind, bins being filled with rainwater, etc.
- ✚ Those on the defined route will be charged within their Council Rates, the standard collection fee (this is comprised of one weekly General Waste collection and one fortnightly Recycle collection).
- ✚ Those not on the defined route will be charged for the collection/s specified on this form. This can be charged via invoice, however they may choose to have a ‘Non-Compulsory’ service charge imposed on their Rates Notices instead. Please advise your preference on this form.
- ✚ The township of Hammond will have their General Waste collected per fortnight, however residents may put two standard General Waste bins out for collection. The township will have their Recycling collected per month and may have two standard Recycling bins out for collection.
- ✚ Should you require extra bins or collection services, please contact Council to obtain a Request Form. These may also be obtained from Council’s website, www.mtr.sa.gov.au.
- ✚ Please refer to Council’s website for guidelines on waste types to go in each bin. Alternatively, contact the Council office on (08) 8666 2014.
- ✚ For larger waste types, Council has three Transfer Stations/Landfills that are open for use. Please refer to Council’s website for opening hours or alternatively, contact the Council office. Note that these are not open on Total Fire Ban days, Public Holidays or Christmas Day.
- ✚ All enquiries and concerns regarding the particulars of the service should be directed to Veolia Environmental Services (as Council’s Contractor) on 08 8645 8849, or via email whyalla@veolia.com.au.