



NORTHERN PASSENGER TRANSPORT NETWORK VOLUNTEER NEWSLETTER

JULY 2016 EDITION

The agreement
Well it's the end of June
and still no contract!

Recording of Data for Shopping Trips

Most of our clients that have medical appointments may ask to stop and pickup something they can not purchase from home, due to many of our towns having limited or no shopping or banking facilities.

It has always been at the volunteers discretion and never recorded but now due to changes in our contract and data collection we can provide this service, but it must be recorded, therefore any stops must be included in the booking.

It will not change what you as drivers do with the log sheets, except to add the location to the notes. For instance if you take someone to Port Pirie for a medical appointment and they go to Woolies, Coles, Kmart etc. just add extra stop locations to the notes in your log sheets.

FIGURES—MAY

Trips:	50
Kilometres:	15,918
Hours:	333



Courtesy Reminder

When two volunteer drivers are taking clients to appointments, the client always has the first option of riding in the front. Our clients are often frail, aged and restricted in their movements which makes getting in and out of the back seat too difficult.

If you are unable to sit in the back seat, please do not offer to travel.



Fees for Transport

Just a reminder to all volunteers when taking money to record the clients name and the amount paid on the front of the envelope provided, along with the receipt number.

We have had a few drivers not recording anything on the envelopes which makes it hard to record correctly.

Emergency Calls from Mobile Phones

The emergency phone number worldwide for all mobile phones is **112**. If you find yourself out of the coverage area of your mobile network and there is an emergency, dial 112 and your mobile will search any existing network in your area to establish the emergency number for you.

This number 112 can be dialled even if the keypad is locked. This works on all phones world wide and is free.

(Thank you Ray Sims for this data)



Northern Passenger Transport Network

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VOLUNTEER MEETINGS

Orroroo - 9am
15 July

Jamestown - 1pm
15 July

Quorn - 10.30am
25 July

Peterborough - 10:40am
15 July

Gladstone - 2:40pm
15 July

Melrose - 1.00pm
25 July

Helping Clients with Seatbelts

Could all drivers please be aware of checking that clients have their seatbelts fastened correctly. It is the volunteer driver's responsibility to make sure that all passengers are properly secured. Some clients may need assistance in securing their seatbelts and we do appreciate that a lot of drivers already provide this assistance.

The only clients not required to wear seatbelts must carry a written certificate signed by a Doctor stating they are exempt from wearing a seatbelt. This is to be witnessed by the driver before transport will be provided.

Then it will be at the volunteer drivers discretion if they want to then transport the client without the seatbelt.



Volunteers Needed!

We would appreciate everyone's assistance in trying to help spread the word amongst each of your communities that Northern Passenger Transport is seeking new volunteer drivers.

For those drivers who continually put their hand up to do trips to Adelaide I am sure you would all appreciate an extra driver to assist with these long trips

If you do know of anyone who is interested please ask them to contact Lyn at the office or alternatively provide their contact details to the office and we will contact them.

Dementia Clients

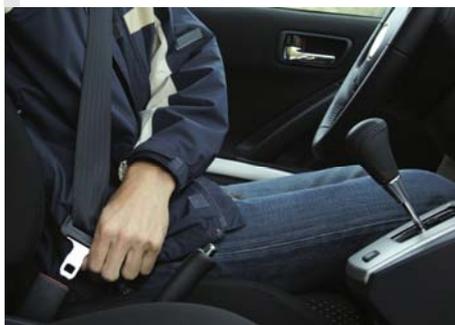
Just a reminder to all volunteers that the child locks must be engaged to ensure doors are only opened when the vehicle is stationary.

All dementia clients must be accompanied by a carer and sit in the back with the client making sure seatbelts are fitted at all times, the door remains locked and the clients needs are met.

If any incidents occur then contact the office immediately on 8666 2255 to report.

Holidays

It's cold and wet out there and for all those volunteers chasing the sun, can you please let the office know when you are going to be away. Last month volunteers answered their mobile phone from Sydney and Alice Springs while on holidays. We would rather not be bothering you when away, so if you can let the office know that would be much appreciated.



SUPPORTING BODIES

Thank you to the following Councils and Government departments for the work and assistance throughout each year. We appreciate your support.



“Volunteers don't get paid because their worthless, but because they're priceless.”