



NORTHERN PASSENGER TRANSPORT NETWORK VOLUNTEER NEWSLETTER

JULY EDITION

TRIPS WITH MULTIPLE CLIENTS

The review of NPTN was undertaken in the first week of June by an independent auditor employed by the Department of Community and Social Inclusion. Thank you to all of those volunteers and clients who came into the office to assist in this process to provide feedback and information to the auditor. We are still awaiting the official outcome of the review, but were verbally told that overall everything was satisfactory and were given only a couple of suggestions of changes to be made to our existing forms and processes.

When the review becomes available anyone interested can request a copy.



WATCH THIS SPACE

We are currently planning a Volunteers Day for Monday 21 September 2015 to be held in Melrose.

Guest speakers from SA Police and the CFS have been invited to discuss road safety & the upcoming fire season.

More information will be in the August Newsletter.

DRIVER FATIGUE

Driver fatigue is a condition that affects the ability of a person to maintain control of a motor vehicle in any environment or condition.

Fatigue is responsible for about 10% of all road crashes. Driving while sleep deprived, especially late at night and at dawn, increases the risk of having a 'microsleep' and losing control of the vehicle. The vehicle will travel 100 metres in just four seconds if the driver falls into a microsleep at 100 km/h.

During a microsleep, a driver will not see a red light, notice that the road has taken a curve or notice that the vehicle has drifted onto the wrong side of the road.

Some other indicators are yawning, tired eyes, drowsiness, boredom, poor concentration, restlessness, slow reactions and oversteering. Please remember that all drivers are required to stop and have a 20 minute break every 2 hours.

Please also remember that if you wake up feeling fatigued from a bad night's sleep or for other reasons you can contact us about someone else doing the trip.

Most trips begin with one client requiring the car for a single appointment. In order to cater for the growing number of clients requiring access to the vehicles you would have noticed that more and more trips end up with 2 or 3 clients in the one car.



Sometimes the co-ordination of more than one client per car becomes quite involved and we are constantly changing people's appointments to fit. We do appreciate how well everyone has been handling this process.

Thank you to everyone for being patient with the phone calls backwards and forwards working out these more difficult trips.

URGENT REMINDER

Please remember to turn off all interior and exterior lights to avoid flat batteries.

Northern Passenger Transport Network

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“Volunteers don't get paid because their worthless, but because they're priceless.”

Volunteer Meetings

Orroroo - 9am
17 July

Jamestown - 1pm
17 July

Quorn - 10:30am
27 July

Peterborough - 10:40am
17 July

Gladstone - 2:40pm
17 July

Melrose - 1pm
27 July

DRIVERS LICENCE

We are currently doing a review of all volunteer drivers, checking that we have a copy of your current drivers licence and that everyone's Volunteer Driver Accreditation is up to date.

Some of you may have already received a phone call, email or forms in the mail.

If you could remember that whenever you renew your drivers licence we will need a copy. Please give a copy to Lyn at the next volunteers meeting or you can post or email a copy.



FIGURES—MAY

Trips:	40
Kilometres:	16,186
Hours:	331

DISABLED PARKING

A vehicle displaying an Australian disability parking permit is allowed to park as follows:

- If the time on the parking sign is less than 30 minutes they can park for 30 minutes.
- If the time limit on the sign is 30 minutes to an hour they can park for two hours.
- If the time limit on the sign is more than 1 hour they can park for twice the period of time indicated on the sign.

If a fee is payable to park on a street a permit holder is required to pay for the time stated on the parking sign but does not have to pay for the additional time they are permitted to stop.

Please note the additional time allowance does not apply to parking spaces set aside for people with disabilities.

The permit must hang from the mirror when parked and be removed before the vehicle is driven.



CLIENT MOBILE PHONES

When taking clients to hospital appointments it is extremely useful to be able to contact the client to check on their progress. Sometimes drivers are waiting hours with no contact from the client.

A lot of clients have recently obtained mobiles and not advised of us this and we therefore do not have the mobile number.

When you leave the client with the card indicating the car mobile no it is an ideal time to check if you can have their mobile no, if you don't already have it.

If these numbers can be written on the log sheet so we can add to our records.

SUPPORTING BODIES

Thank you to the following Councils and Government departments for the work and assistance throughout each and every year. We appreciate it!

