

On this page you will find information about the Alert SA Mobile App. This website also provides key public safety and emergency information sources from a wide range of emergency and essential service agencies, government and community partners.

Download the App:



Staying Informed

When staying informed of hazards, never rely on one source of information, as sometimes technology can fail during an emergency. Awareness of other information channels is important to help you stay informed during emergency events.

Introducing the new Australian Fire Danger Rating System (AFRDS)

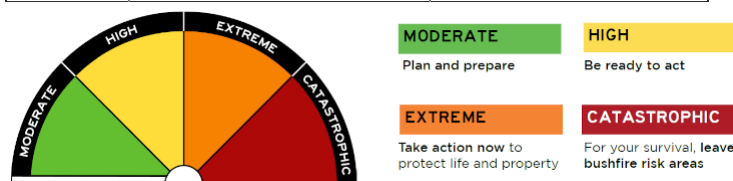
From 1 September 2022, Australia's Fire Danger Rating System will be improved and simplified, to make it easier for you to make decisions to stay safe on days of fire danger risk.

The move to a simpler system is backed by improvements in science, which will mean we can better predict areas of greater risk on days of fire danger.

Across the country there will be nationally consistent colours and terminology. This means that wherever you go in Australia, and whatever the season or fuels you're surrounded by, you can understand the level of threat and what you need to do to stay safe.

Know your daily Fire Danger Rating

Fire Danger Rating	What does it mean?	What should you do?
MODERATE	Most fires can be controlled	Plan and prepare
HIGH	Fires can be dangerous	Be ready to act
EXTREME	Fires will spread quickly and be extremely dangerous	Take action now to protect your life and property
CATASTROPHIC	If a fire starts and takes hold, lives are likely to be lost	For your survival, leave bushfire risk areas



For more information, visit the [CFS website](#).

Bushfire season

Other channels to use during the bushfire season include:

- Visiting www.cfs.sa.gov.au and subscribe to bushfire warnings and other important CFS information
- Checking and following Facebook: @CountryFireService or Twitter: @CFSAlerts
- Listening to a battery powered radio
- Calling the Bushfire Information Hotline: 1800 362 361 (TTY 133 677)
- Talking to friends, family and neighbours

Winter season

Other channels to use during the winter season include:

- Visiting www.ses.sa.gov.au for flood, storm and other important SES information
- Checking and following Facebook: @SAStateEmergencyService, or Twitter: @SA_SES
- Listening to a battery powered radio
- Calling the SES Information Hotline: 132 500

For all other emergency events, such as disease outbreaks and SAPOL incidents, please refer to the relevant agency websites and social media accounts as well as listening to your local radio.

Alert SA Mobile App information.

The Alert SA Mobile App is an initiative of the South Australian Government and has been designed to provide timely and relevant bushfire information to communities across the state.

Providing information on incidents and warnings that are sourced directly from the SA Country Fire Service (SACFS) and the SA Metropolitan Fire Service (SAMFS), the Alert SA App displays a map and list view – with the list prioritised by closest distance to your device’s location, and allows users to create up to 10 watch zones to receive notifications for areas of interest.

How do I create a Watch Zone?	+
What sort of notifications will I receive?	+
Setting up sound notifications	+
Why didn't I receive a notification?	+
Can I turn off my notifications?	+
I'm receiving too many notifications, what should I do?	+
I can see different colours and icons on my map, what do these mean?	+
Will I receive information about Total Fire Bans?	+
How do I find the Fire Danger Rating for my area?	+
The fire hasn't been updated for some time, is there an issue with the App?	+
Does Alert SA provide road closure or other hazard information?	+
What devices does Alert SA support?	+
Troubleshooting Tips	+

Alert SA App - Getting Started Instructional Video





Emergency Information Sources

Bushfire

SA Country Fire Service

The SA Country Fire Service (CFS) is the primary provider of bushfire firefighting services across the state.

Bushfire Hotline: 1800 362 361



Flood

State Emergency Service

The SA State Emergency Service (SES) is the primary provider of flood rescue services across the state.

SES assistance: 132 500



Extreme Weather

State Emergency Service

The SA State Emergency Service (SES) coordinates the state's response to extreme weather events.

SES assistance: 132 500



Human Disease

SA Health

SA Health is the primary agency in South Australia responsible for responding to severe infectious disease outbreaks, such as a flu pandemic or food poisoning.

Health Direct: 1800 022 222



Animal & Plant Disease

Primary Industries and Regions SA

Primary Industries and Regions SA (PIRSA) manages the risks posed by animal and plant pests and diseases in South Australia.



Urban Fire

South Australian Metropolitan Fire Service (MFS)

The South Australian Metropolitan Fire Service (MFS) is the primary provider of structural firefighting services to the State of South Australia.



Terrorism

South Australia Police

The South Australia Police are the Control Agency for Terrorism in South Australia.

Police Assistance: 131 444

Crime Stoppers: 1800 333 000



Essential Service Disruptions

Services essential to the community can be impacted at any time. These include:

Power

Gas supply

Water / Sewerage

Transport

Services essential to the community can be impacted at any time. These include:

Roads

Transport

For all further hazard information please visit:

www.sa.gov.au/topics/emergencies-and-safety



In a life threatening emergency, always dial
Triple Zero (000)

email: alertsa@sa.gov.au

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