



NORTHERN PASSENGER TRANSPORT NETWORK VOLUNTEER NEWSLETTER

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MELROSE SA 5483

November 2017

What To Do When a Client Take Ill?

When a passenger takes ill while being transported seek the closest medical centre or if urgent call 000.

Ring the NPTN Office, and advise them of the situation and consult with staff for further instructions.

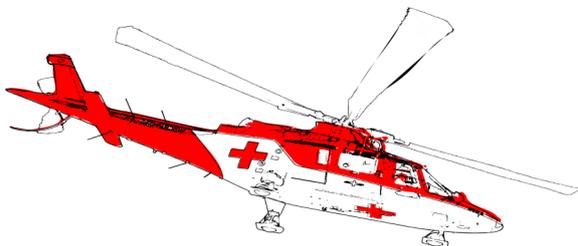
If the client wants to continue on his way home, after seeing the Doctor, this will only happen under Doctors advice, and not because the client or a family member insist.

If the Doctors say the client needs to go to another hospital then the ambulance will be required, as this would not be the responsibility of NPTN.

If you are picking someone up from a hospital and don't feel confident in taking that client home, due to their illness, STOP and ring the NPTN Office, explain the situation and wait for further instructions.

Remember you are not a first-aid officer, but a volunteer driver.

A recent incident required the volunteer driver to stop at a regional hospital part way home from Adelaide, when one of the passengers took ill. The driver contacted the NPTN Office as soon as possible, and after sometime, the client insisted that he was able to continue his trip home. The Doctor thought otherwise and the client was airlifted by Helicopter to Adelaide for further treatment.



The Volunteer Driver consulted with the NPTN office throughout the whole process.

NPTN has received a thank you call from the clients family thanking the driver for his assistance.

Volunteers Christmas Function

Friday 8th December

at

Booloroo Ministry Centre
4 Borgas St Booloroo Centre

Starting at 10.30am

Lunch Provided

Volunteers & Partners

and

Committee Members & Partners Welcome



RSVP by 30th November for Catering

Email: nptn@mtr.sa.gov.au

Phone: 8666 2255

Volunteers Meeting

ORROROO

9am / Friday 24th November

PETERBOROUGH

10.40am / Friday 24th November

JAMESTOWN

1.00pm / Friday 24th November

GLADSTONE

2.40pm / Friday 24th November

QUORN

No Meeting in November

MELROSE

1.00pm / Monday 26th November

In Case of a Crash

Report the crash to police

If you are involved or witness or come across or a fatality occurs in a crash where a person or injured you must STOP and render assistance. The people involved must ensure it is reported to the police no more than 90 minutes after a crash for the purpose of undergoing alcohol and / or drug testing.

Crashes that don't result in death or injury must be reported to police as soon as possible, but no later than 24hrs after a crash unless the property damage is less than \$3,000.

If you see a crash happen or are the first to arrive at the scene of a crash, your actions on these occasions are vital- you might be able to save a life or prevent other vehicles crashing as well. You might be able to call the Emergency Services or provide valuable help as a witness.

Report any and all incidents/accidents to the NPTN office immediately.

You will need:

- **The crash location**
- **Date and time**
- **Any injuries details**
- **Other party personal details/name, address and phone number**
- **Other party car registration**
- **Where ever possible use your phone and take a photo**
- **And complete an incident/accident form as soon as possible**

**Submit
Incident
Report**



Stop

Stop at the scene of the crash. Failing to stop at a crash you are involved in is an offence. Use your hazard warning lights to alert other road users to possible danger.

Assist

Assist anyone who is injured. Telephone 000 or ensure someone has , where there is danger such as fire, death and /or serious injury. Telephone 131444 in non-emergency police assistance is required (e.g. if the road is blocked, or there is a traffic hazard etc.)

Exchange your information (if involved in an incident)

Exchange your details with the other driver, or person involved in the crash, including the owner of any property damage at the scene.

The information should include :

- The drivers name and address and phone number
- The name and address and phone number of the owner of the vehicle and registration number.
- Insurance Details
- Photo's of damage if possible and drivers licence of other party.
- Any other information required by the police officer about the crash.

Clean up afterwards

Clear up any debris from the crash, such as broken glass, as soon as it is safe to do so.

Figurers for September 2017

Car Bookings Only

260client + 120carers Total Outputs 380

Volunteer Hrs: 311.27

Kilometres 14,426

Bus Bookings Taken

Medical Bus 73 + 33 carers Total 106

Social 149

Supporting Bodies

